



322 Main Street, Suite 180

Dallas, OR 97338

503-623-3578

VOLUNTEER EXPECTATIONS

Thank you for your interest in becoming a Dallas Food Bank volunteer. Teamwork is important to the success of our all-volunteer operation in its mission to provide assistance to food-insecure neighbors. Below are our basic volunteer expectations:

1. All volunteers must complete food safety and civil rights training on an annual basis.
2. All volunteers will be onboarded by a shift supervisor so that they learn how things are done at the food bank.
3. All volunteers (except those choosing to be available only for on-call assignments) will be assigned to a shift and are expected to serve during their assigned time.
4. If a volunteer cannot do their shift for any reason, it is their responsibility to notify the shift supervisor (their phone number is listed on the DAILY WORK SCHEDULE) and to find another volunteer to fill in for you (use the CALL LIST for this purpose).
5. All volunteers should be kind, courteous and helpful to our clients and to other volunteers.
6. If you are available for on-call assignments, please be sure your name and phone number are on the CALL LIST. You may also include availability notes to help other volunteers know whether they should reach out to you to fill their spot.
7. Volunteers may be asked to leave if their conduct toward other volunteers and clients proves disruptive to a harmonious community service environment.

I have read and agree to the above terms of service.

Volunteer Signature

Date

Volunteer Name Printed

Shift Supervisor Signature

Date

Shift Supervisor Name Printed